

Service and support

Service and support	Our expertise for your requirements	V.2
	Benefit from optimum support when using our products	V.4

Our expertise for your requirements

Service connects – worldwide

Automation technology functions are becoming more complex in a globally-oriented world facing ambitious targets in terms of energy efficiency and smart production. We are your equal partners for the best connections in Industrial Connectivity. Our worldwide network of industrial managers for machine construction, process automation, energy and traffic engineering and for device manufacturers know the challenges you face and can support you in your specific applications.

Training course on technologies, applications and the detailed functionality of our products is available to you locally or at our headquarter in Germany. Our personal support can answer any questions reliably and expertly. Our online services are available 365 day a year around the clock to provide answers to your questions on our products - from user documentation through software to planning tools.

In short: Weidmüller's global service combines our expertise with your requirements.





Professional advice on planning

Our global network of industrial managers has extensive experience in automation technology and electrical connectivity. This expertise allows us to assist you with advice and planning support in order to work with you on resolving the everyday challenges of your applications.



Technology and application training

Industrial automation is moving towards smart production. It faces the challenges of new technologies and applications. Our varied range of training courses develops this knowledge further or provides more in-depth information on the handling of our products and solutions. Our seminars are modular and can be customised. We can train you and your employees in our academy, on your premises if you wish or online in our webinars at any time.



Customised installation

The challenges for the future are reducing costs and increasing efficiency. This requires intelligent, individual solutions which are tailored to your requirements. We can offer a highly qualified customer-specific production service in our application centre. Whether you need modified products, pre-assembled terminal rails or complete small cabinets: we produce the solutions developed for your application quickly and flexibly.



Online and personal support

From planning through installation to operation, we can provide exactly the right help and information for each step of your application based on our solutions and products: up-to-date, uncomplicated and comprehensive, around the clock, online or in person.



Visit our website for more information

www.weidmueller.com/service

Let's connect.



Benefit from optimum support when using our products

Service connects – worldwide

If our products are used in your automation technology applications, you need the best possible individual support, from planning through installation to operation.

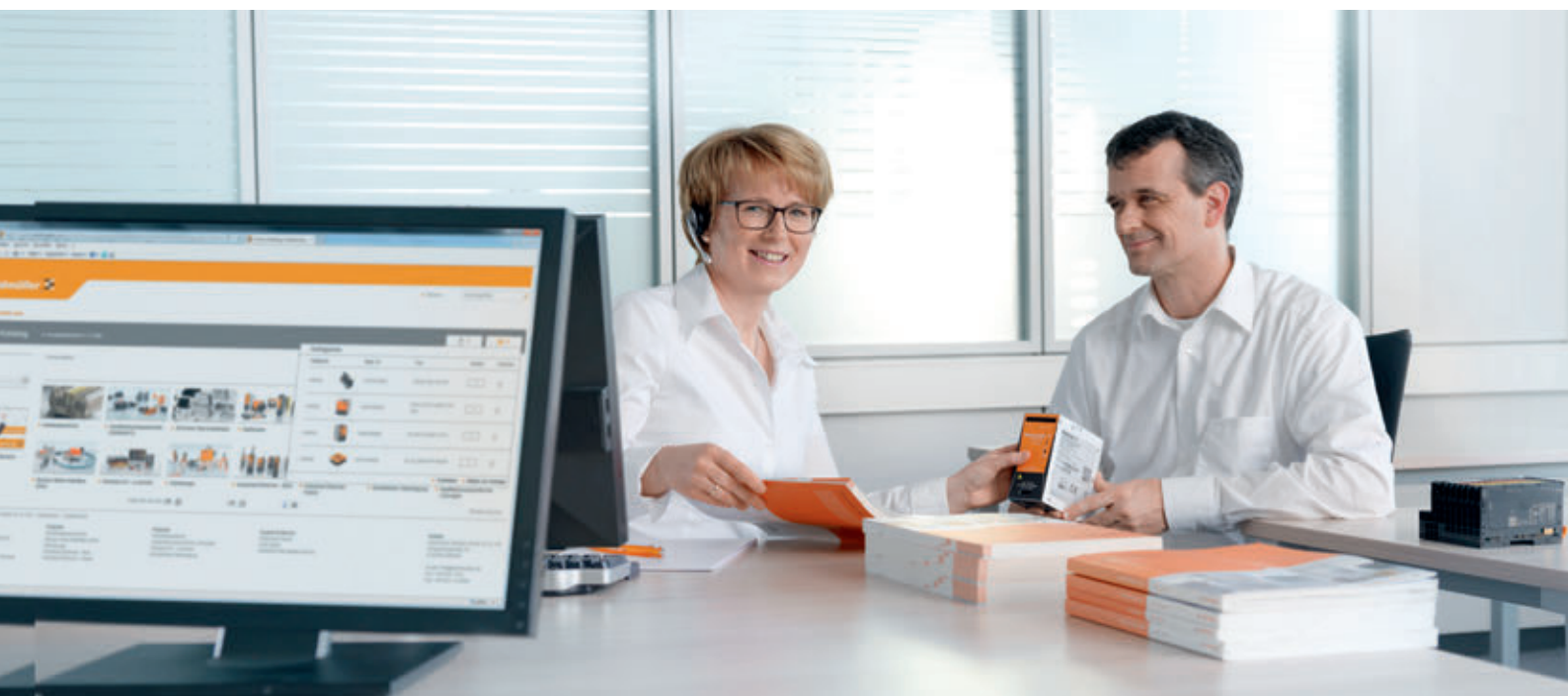
For every stage of your application, we can offer the right tools and information for our products and solutions. Up-to-date, uncomplicated, comprehensive and around the clock via our service portal at www.weidmueller.com/service.

Fast access to our support and services is available via Weidmüller webcodes. Simply select the service you want on the right hand side, then enter the webcode made up of five digits with a preceding hashtag into the search field in the top right corner of www.weidmueller.com and it will bring up the details you need.

Online support and downloads

Exactly the right help and information on our solutions and products

From selection through to operation of our solutions and products in your application, you can access our web portal at any time, with a wide range of information material, software, product configurators and much more.



Engineering Support

As a developer, you need simple processes and system-wide tools. We support you in your development environment with comprehensive data, software tools and interfaces, product selection guides and development samples.



Engineering data

Webcode #01219



Product software

Webcode #01212



Whitepaper for device connectivity

Webcode #11359



Engineering software

Webcode #11377



Product configurators, product selection guides and samples

Webcode #01214

Technical data and downloads

Download all the documents and software relating to our products by simply entering the item number. You can also view our Online Catalogue and research the technical properties of our products.



Find downloads

Webcode #11379



Products in the Online Catalogue

Webcode #01217



Electronic catalogue in BMECat format and other formats

Webcode #11378



Access our Webshop

Webcode #11382



Technical catalogue in PDF Format

Webcode #01218

More offers in online support and downloads

Not found what you are looking for? We have even more to offer you in online support and downloads.



Approvals, certificates and declaration of conformity

Webcode #11374

Here you will find information on the CE declaration of conformity, on RoHS and REACH and other company related certificates and approvals.

